

Zaqnet Privacy Policy

Effective April 1, 2026

Zaqnet's Privacy Policy describes how Zaqnet collects, uses, protects, and shares personal and business-related information across the Zaqnet ecosystem, including ControlRoom, GroundLink, RetailPort, Satchel, AutoSync, and ViewPort.

Introduction

Welcome to Zaqnet by RDS Corp, a cloud-based business operating system designed for commerce, operations, support, memory, and intelligence. RDS Corp is committed to safeguarding the privacy of information shared through Zaqnet applications and services.

Applications Covered

ControlRoom

Your command surface for visibility, governance, reporting, approvals, and operational oversight.

GroundLink

Your execution surface for field activity, collections, fulfillment, and connected movement.

RetailPort

Your storefront surface for retail operations, assisted selling, transactions, and store activity.

Satchel

Your customer wallet surface for payments, receipts, records, and loyalty-linked utility.

AutoSync

Automatic synchronization across supported devices and business systems.

ViewPort

Display and monitoring surface for dashboards, business views, and visual operational content.

Information We Collect

Account Information

Name, email address, organization affiliation, role, and related identifiers used for secure access management.

Business Information

Business-specific data authorized by your administrator, including department, role, permissions, and information necessary for business workflows.

Device Information

Device model, operating system, IP address, and compatibility-related technical information.

Usage Data

Information about features accessed, pages visited, and product interactions to improve performance, reliability, and user experience.

How We Use Information

- To deliver personalized experiences and role-aware access across Zaqnet applications.
- To facilitate secure business transactions, approvals, records, and operational workflows.
- To support communication, collaboration, and shared business continuity.
- To improve performance, product quality, and service reliability through usage insights.
- To comply with legal, security, and regulatory obligations.

Your Control Over Information

Individual users may have the ability to view, export, or request deletion of user data, subject to organization policies. Organization administrators can manage accounts, permissions, retention policies, and security features.

Security

- Encryption in transit and at rest where applicable.
- Administrative access controls and scoped permissions.
- Regular security review and operational safeguards.

International Transfers

Information may be processed in countries other than your own. Zaqnet takes reasonable steps to ensure secure treatment consistent with applicable privacy obligations.

Changes to This Policy

This policy may be updated from time to time to reflect product, legal, or operational changes. Material updates will be posted on the website or within the applications.

Contact

RDS Corp

Plot no. 3, Van Vihar Colony, Tonk Road, Jaipur - 302015, Rajasthan, India

Email: zaqnet_support@rajputanards.com